How libraries make better services: 
The practice of Vocational Education 
Institutions in Israel

Helit Matan-Harlap, Sales Account Manager 
Teldan Information Systems Ltd.

helit@teldan.com
1. About Teldan
2. Academic institutions in Israel
3. Structure of Academic institutions
4. Structure and role of the library
5. What collections do libraries purchase?
6. The vision of Academic libraries
- Established 1978
- Leading company in the Information area
- What we do
- Customers
- Employees
- 8 Universities
- 40 Colleges
- Difference between a University and a College
- A report made by the Israeli central bureau of statistics – prospective students prefer Colleges rather than Universities
- Ort Braude Engineering College as an example

- 5 main divisions:

  Bachelor's degree;
  Master's degree;
  Other Academic programs;
  Out-of the campus studies;
  Administration, Registration and Library;
Technological services

Information systems
Computing

Reader services

Circulation
Collection development
Information & Training

Inter-library loan
Information searches services

Structure of the library

- Technion as an example
Traditional roles

- Books and journals
- Circulation

New roles

- Inviting publishers
- Physical place for students to study in groups
- Center of excellence
- Trainings

Traditional roles

Role of the library
- IUCC – Inter University Computation Center. The Academic consortium

- Type of content library purchase

- College of Law & Business as an example: what do they purchase
- **Main changes in library’s role**

- Library → Learning center
- Books, Journals → New kind of content
- Traditional services → Added value services

- **Report: how Academic library contributes to the students’ success**
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